

# Complaint regarding an NRLA service



All data provided by you will be kept in accordance with the NRLA Privacy Notice and only as disclosed as stated therein and below (available at [www.nrla.org.uk/about-us/privacy-notice-member](http://www.nrla.org.uk/about-us/privacy-notice-member))

Date:

Your full name:

Full name of the person making the complaint (if applicable):

NRLA member number (if applicable):

Your address:

Postcode:

Your email:

Your daytime telephone number:

NRLA service to which this complaint relates:

Customer reference / invoice number (if applicable):

**Please summarise the nature of your complaint (please attach any supporting information if appropriate):**

What is the outcome you are seeking?

---

What steps have been taken to resolve this complaint so far?

---

Signature:

Print Name:

Date:

**Please return to**

National Residential Landlords Association  
212 Washway Road, Sale, M33 6RN

or email [complaints@nrla.org.uk](mailto:complaints@nrla.org.uk)